

ARCHIVE: 2010 IT Group Accomplishments

- Implemented new Helpdesk System - responded to over 2700 Technology related requests.
- Implemented new SoIC Knowledge Base System. Article addition ongoing - 50 articles added to date.
- Revised Listserve Structure implemented to reflect new School structure.
- Implemented significant infrastructure to support the new Website.
- Implemented expanded capability to support Wordpress along with Drupal as CMS alternatives.
- Initiated migration to new School domain - soic.indiana.edu.
- Implemented School-wide unified Computing Infrastructure
 - Windows servers and workstations
 - Linux servers and workstations
 - Print service infrastructure.
- Launched new Graduate Admissions System.
- Unified Server Backup Structure across School.
- Implemented new internal hardware asset tracking database.
- Significant Laboratory Computing Hardware Upgrades (124 machines deployed).
 - LH115
 - IW109
 - IE001
 - LH201i
 - IW010
 - IW105
 - IE001
 - IE203
- Significant upgrades to Windows and Linux Server Hardware Infrastructure
- Machine room infrastructure changes
 - New KVM system installed for IW016
 - Server monitoring system unified on Nagios
 - Temperature monitoring systems unified.
- Major engineering projects.
 - Robotic Arm installation in Info East 010 (Hauser).
 - ETHOS House Clock hardware (Camp, Connelly).
 - IP Camera Infrastructure (Sabanovic).